

North Carolina Department of Health and Human Services
Division of Health Service Regulation



Complaint Intake Unit

1-800-624-3004

(North Carolina only)

(919) 855-4500

The Complaint Intake Unit is available to receive complaints regarding the care and services provided to patients/residents/consumers.

****The Division of Health Service Regulation strongly encourages you to first attempt to resolve your complaints with the facility/agency/home prior to contacting the Complaint Intake Unit.****